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## GS19: Product Stewardship

### 1 Scope

At BT we are committed to running our business responsibly. We strive to maintain high ethical principles and protect the environment. We expect you, as our Supplier, to do the same.

For BT, Product Stewardship is about making sure that the products we buy, use and sell are safe, comply with product legislation and have the lowest possible impact on the environment. This means minimising their environmental impact throughout their life – from when, where and how they are sourced, made, used, recycled or disposed of.

### 2 Questionnaire

Our GS19 Product Stewardship Questionnaire (“**Questionnaire**”) is a mandatory requirement for you as a supplier to BT of electronic and electrical products, it helps us to assess suppliers’ compliance with environmental legislation in Europe and equivalent laws around the world. It also gives us clear visibility of the presence of conflict minerals, Substances of Very High Concern and energy use of the products globally which in turn will drive informed decision making when selecting products for BT.

You may be invited by BT to complete this Questionnaire via our online portal.

You warrant the accuracy and completeness of any information (including responses to any questionnaires) relating to the subject matter of this Generic Standard that are provided by you to us prior to the date of your contract with us. If any aspect of such information no longer remains accurate and complete in any material respect during the term of your contract with us, you must promptly submit to BT a written update to such information so that it remains accurate and complete.

### 3 Contractual Requirements

This Generic Standard and associated Questionnaire is incorporated into any contract you have with BT and you, as the supplier and your subsidiaries and subcontractors that provide goods or services to BT.

You must immediately report to BT any material breaches of this Generic Standard. BT will work collaboratively with you to implement remedial actions. However, we will also take action, which may include terminating the contract, if you are unwilling to make appropriate changes.